



HOW TO REGISTER CHRONIC MEDICATION

Healthcare providers may contact ChroniLine™ on 0860119553 to obtain pre-authorisation for chronic medication.

A ChroniLine™ pharmacist will perform the authorisation by applying criteria and clinical protocols as mandated by the medical scheme.

They will advise if the medication is authorised to be paid from the chronic benefit or not.

Additional information may be requested if required.

OR

Members may contact ChroniLine™ on 0860119553 to enquire if prescribed medication qualifies for payment from the chronic benefit.

To obtain pre-authorisation, members must fax (0866 1515 08/9) or email (preauth@mediscor.co.za) the relevant doctor's prescription.

A ChroniLine™ pharmacist will perform the authorisation by applying criteria and clinical protocols as mandated by the medical scheme.

Additional information may be requested if required.

www.mediscor.net

